

SISALATION® FOAM CELL AND SISALATION® BUBBLE CELL REFLECTIVE INSULATION

This is to certify that Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products are manufactured by Fletcher Insulation Pty Limited (Fletcher Insulation) in Australia under ISO 9001 quality manufacturing standards. Products warranted under the Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation range include:

- Sisalation® Foam Cell Resi Liner
- Sisalation® Foam Cell Shed Liner
- Sisalation® Foam Cell Multipurpose
- Sisalation® Bubble Cell 100

Fletcher Insulation warrants that Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products are supplied free of material defects. Subject to the conditions set out in this Warranty, Fletcher Insulation warrants that when installed in accordance with the requirements of AS/NZS 4200.2 2018 in residential, National Construction Code – Class 1 buildings, Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products are warranted for use as sarking and reflective insulation.

Note: National Construction Code – Class 1 building dwellings do not include multi-residential buildings.

This warranty excludes any warranty around installation, performance in application or meeting any local building or application regulation, standards or codes.

This Warranty will not apply unless all conditions displayed on the product packaging are followed and the goods are applied in accordance with the written advice and installation guidelines supplied by Fletcher Insulation.

This Warranty only applies to consumers who purchase Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation® products for personal, domestic or household use or consumption and not for resupply, and is subject to the terms below. If a trade customer who acquires the products for the purpose of resupply requires a warranty statement, refer to the Product Warranty for Trade Customers available at the manufacturer's website www.insulation.com.au or by calling 1300 654 444.

Installation

Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products are to be installed in accordance with the manufacturer's installation guidelines, available for download via www.insulation.com.au or by phoning 1300 654 444.

Important notes

- Prior to and during installation, Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products must be kept dry.
- Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation is not designed to withstand weathering, hence the external cladding should be applied without delay. The products are not suitable for applications where subject to wetting or excessive moisture.
- Alkali products are liable to corrode aluminium foil, hence Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation should not be used in contact with wet concrete or mortar.
- Due to natural aging or temperature conditions in the roof space, the product may display or appear 'wrinkled' after some time.
- This does not affect or alter the performance of the product as sarking and as a wall wrap.

Warranty

1. This Warranty is given by:
Fletcher Insulation
127 Frankston-Dandenong Road
Dandenong South, VIC 3175
Phone: 1300 654 444
Email: info@insulation.com.au
2. This Warranty is provided to consumers who purchase Sisalation® Foam Cell and/or Sisalation® Bubble Cell reflective insulation products for personal, domestic or household use or consumption. It does not apply to persons who purchase Sisalation® Foam Cell and/or Sisalation® Bubble Cell reflective insulation products for the purpose of resupplying the products, or for the purposes of using or transforming the products in trade or commerce.
3. To make a claim under this Warranty, a consumer must submit a warranty claim to Fletcher Insulation in accordance with clause 6 below, within 10 years of the date of purchase of the Sisalation® Foam Cell and/or Sisalation® Bubble Cell reflective insulation products (Warranty Period).

Benefits under this Warranty

4. During the Warranty Period, Fletcher Insulation will honour this Warranty by:
 - a) In connection with the supply of any Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products and any other goods that do not comply with this Warranty, either:
 - i. Replacing or repairing the Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products or the goods;
 - ii. Supplying equivalent products or goods;
 - iii. Paying the costs of replacement or repair of the Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products or the goods; or
 - iv. Paying the costs of acquiring equivalent products or goods; and
 - b) In connection with the supply of any services that do not comply with this Warranty either:
 - i. Supplying the services again; or
 - ii. Paying the costs of having the services supplied again.

Limitations

5. Under this Warranty, Fletcher Insulation is not and will not be liable for or in respect of:
 - a) Any damage or loss caused by anyone other than Fletcher Insulation or by any other factor beyond the reasonable control of Fletcher Insulation including, but not limited to, fire, lightning, salt air, chemicals, industrial fall-out, fumes, liquids, solids, animals or precipitation;
 - b) Any mechanical or other damage sustained during or as a result of handling, storage or installation of the Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products;
 - c) The removal of the Sisalation® Foam Cell and Sisalation® Bubble Cell reflective insulation products installed or the installation of replacement or equivalent products, or the cost of removal or installation;
 - d) Any direct, consequential or indirect loss of any kind; or
 - e) Any loss of profits, sales, turnover, reputation (or damage to it), production, anticipated savings, goodwill, business opportunities, customers, software or data, or loss of use of any software, data, premises or facilities, or loss under, or in relation to, any other contract; in each case, whether of a direct, indirect or consequential nature.

Warranty Claim Procedure

6. A claim under this Warranty must be submitted to Fletcher Insulation at the aforementioned address within the Warranty Period and must include:
 - a) A copy of this Warranty;
 - b) A description of how the goods or services purchased do not comply with this Warranty; and
 - c) Written proof of the date of purchase in the form of an invoice or receipt from the supplier from which the Sisalation® Foam Cell and/or Sisalation® Bubble Cell reflective insulation product was purchased.
7. The consumer making a claim under this Warranty will bear all expenses incurred in making the claim, including all costs incurred in returning a defective product or goods to Fletcher Insulation for repair or inspection, and any costs incurred in collecting goods from Fletcher Insulation.

Additional Statutory Rights

8. Any benefits under this Warranty are in addition to any rights or remedies that may be available to consumers under the Australian Consumer Law.
9. For such consumers, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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For more information call 1300 654 444
email info@insulation.com.au or web www.insulation.com.au

Fletcher
Insulation
Building Better, Together